



**TWINHEAT™**  
ceramic heater  
MODELS BCH3210  
BCH3220



Read instructions before operating. Retain for future reference.

## Instruction Leaflet



**INFO-LINE**

If after having read this leaflet, you have any questions or comments on your heater, call **1-800-253-2764** in North America.

MODEL BCH3220 SHOWN



# PLEASE READ AND SAVE THESE IMPORTANT SAFEGUARDS.

## IMPORTANT INSTRUCTIONS

When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

1. Read all instructions before using the appliance.
2. To avoid fire or shock hazard, plug the appliance directly into a 120V AC electrical outlet.
3. The heater is hot when in use. To avoid burns, DO NOT let bare skin touch hot surfaces. If provided, use handles when moving this heater. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 ft (0.9 m) from the front of the heater and keep them away from the sides and rear.
4. DO NOT run cord under carpeting. DO NOT cover cord with throw rugs, runners, or the like. Arrange cord away from traffic area and where it will not be tripped over.
5. This heater is not intended for use in bathrooms, laundry areas and similar indoor location. NEVER locate heater where it may fall into a bathtub or other water container.
6. Extreme caution is necessary when any heater is used by, or near children or disabled persons, and whenever the heater is left operating and unattended.
7. DO NOT insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater.
8. DO NOT operate heater with a damaged cord or plug, or after the heater malfunctions, has been dropped or damaged in any manner. Return appliance to manufacturer for examination, electrical or mechanical adjustment, or repair.
9. A heater has hot and arcing, or sparking, parts inside. DO NOT use it in areas where gasoline, paint, or flammable liquids are used or stored.

10. Use appliance only for intended household use as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons. The use of attachments not recommended or sold by Bonaire® may cause hazards.
11. DO NOT use outdoors.
12. To prevent a possible fire, DO NOT block air intakes or exhaust in any manner. DO NOT use on soft surfaces, like a bed, where openings may become blocked.
13. To disconnect heater, set controls to OFF, then remove plug from outlet.
14. Avoid the use of an extension cord because the extension cord may overheat and cause a risk of fire. However, if you have to use an extension cord, the cord shall be No. 14 AWG minimum size and rated not less than 1875 watts.
15. Always unplug the heater when not in use.

## PLEASE SAVE THESE INSTRUCTIONS.

### CONSUMER SAFETY INFORMATION

THIS PRODUCT IS EQUIPPED WITH A POLARIZED AC (Alternating Current) PLUG (a plug having one blade wider than the other). This plug will fit into the power outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact qualified personnel to install the proper outlet.



### DO NOT DEFEAT THE SAFETY PURPOSE OF THIS POLARIZED PLUG IN ANY WAY.

The length of the cord used on this product was selected to reduce the hazards of becoming tangled in, or tripping over a longer cord. If a longer cord is necessary an approved extension cord may be used. The electrical rating of the extension cord must be equal to or greater than the rating of the heater. Care must be taken to

arrange the extension cord where it cannot be pulled on by children or accidentally tripped over.

## **AUTO SHUT-OFF**

To prevent damage and risks due to overheating this unit is equipped with a built-in overheat protection device. It cuts off the power as soon as the heater's internal temperature becomes too high. This patented, technologically advanced system requires the user to reset the heater in case of a potential overheat situation. It will only resume operation when the user resets it.

### **To Reset the Heater:**

1. Unplug the heater and wait 10 minutes for the unit to cool down.
2. After the 10 minutes, plug the unit in and operate normally.

## **PRE-OPERATING INSTRUCTIONS**

Carefully unpack your heater from the box (it is recommended to save the box for off-season storage).

## **OPERATING INSTRUCTIONS**

1. Place the unit on a firm level surface. Plug in the heater to a 120V power source.
2. To start the unit, press the Power button (BCH3220) or turn the mode knob (BCH3210) located on the control panel. The power light will remain lit while the heater is in operation. For BCH3210, make sure that the mode knob is in the OFF position.

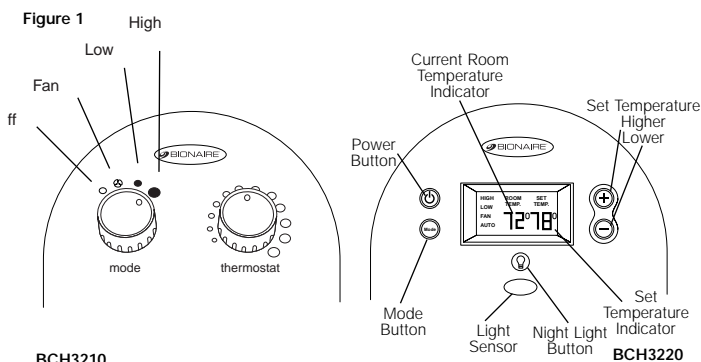
## **THERMOSTAT INSTRUCTIONS**

On the first use, the heater will operate in fan mode. After initial use, the heater will operate on the last programmed setting.

This function allows you to set the heater to your desired comfort level. The heater will maintain your desired room temperature.

## For BCH3210:

1. Set the THERMOSTAT knob to the highest setting, clockwise as far as it will turn.
2. When the desired room temperature level is reached, lower the thermostat setting, by turning the THERMOSTAT knob counter clockwise as far as it will turn.
3. The thermostat will now automatically maintain the pre-set temperature level by turning the heater on and off. The thermostat is now set.



## For BCH3220:

1. To change the heater settings, press the MODE button. Each time you press the MODE button, it will scroll through the settings FAN, LOW, HIGH, AUTO.


**Note: The fan speed will not change when the mode is changed from low to high.**

2. Select the AUTO mode.
3. Set the heater to the desired room temperature by pressing the (+) or (-) buttons.

**Note that the degree range is from 60°F - 85°F (15°C - 29°C). If you scroll past 85°F (29°C) the display will automatically loop to 60°F (15°C).**

4. Now the desired temperature is set.

**Note:** When the temperature in the proximity of the heater reaches the set temperature, the heater will automatically turn on. The fan will continue to run cooling the heater for 30 seconds. The unit will operate again when the temperature falls below the preset temperature.

 **TIP:** It is normal for the heater to cycle ON and OFF as it maintains the preset temperature. To prevent the unit from cycling, raise the thermostat setting.



## **90° SWIVEL INSTRUCTIONS**


For maximum heat distribution use the revolutionary vertical twin housing configuration to allow heat to travel in two different directions.

1. Carefully adjust each swivel to direct the heat flow.
2. Do not swivel the unit beyond the point of resistance.



## **NIGHTLIGHT (BCH3220 only)**


1. The nightlight will automatically light when the room becomes dark. When the room becomes light, the nightlight will automatically turn off.
2. To turn the nightlight off, press the button on the control panel.

 **TIP:** The nightlight will not automatically operate until the button is pressed again.

## **MAINTENANCE INSTRUCTIONS**

### **During Season Care**

1. Before cleaning make sure the unit is unplugged.  
Allow the heater to cool before cleaning.
2. Carefully wipe the unit with a soft, damp cloth.  
Please be cautious near the heating elements.


 **TIP:** Over time, dust may accumulate on the front grills. This can be removed by wiping the unit with a damp cloth. Always unplug unit and allow to cool prior to cleaning.


### **After Season Care**

Store heater in a cool, dry location. Bonaire® recommends storing the unit in its original, or appropriately sized, box.

## HEATER SERVICE INSTRUCTIONS

1. Do NOT attempt to repair or adjust any electrical or mechanical functions on this unit. Doing so will void the warranty. The inside of the unit contains no user serviceable parts. All servicing should be performed by qualified personnel only.
2. If you need to exchange the unit, please return it in its original carton, with a sales receipt, to the store where you purchased it. If you are returning the unit more than 30 days after the date of purchase, please see the enclosed warranty.
3. Should your heater require service, please call **1-800-253-2764** in North America for further assistance.
4. ✉ If you have any other questions or comments, feel free to write to us:

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Milford, MA 01757  
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 BONAIRE Canada  
6385 Shawson Drive  
Mississauga, Ontario  
Canada, L5T 1S7

Visit our website at [www.bonaire.com](http://www.bonaire.com)

## **WARRANTY**

Bonaire® warrants to the first retail purchaser, for TWO (2) YEARS from the date of original purchase, either to repair or replace at its option, without charge (parts and labor), any supplied or manufactured part of this heater which, upon inspection by an authorized service center, proves to have failed in normal use due to defects in material or workmanship, or at its option, to replace the unit.

Operation under conditions other than those recommended or at voltages other than the voltage indicated on the unit, or any attempts by unauthorized personnel to service the unit or modify it, will render the guarantee void.

Bonaire® shall not be liable for any personal injury, property damage or any incidental or consequential damages of any kind (including water damage), resulting from defects, malfunctions, misuse, improper installation or alteration of the product.

## **BONAIRE® EXPRESSLY DISCLAIMS ALL RESPONSIBILITY FOR CONSEQUENTIAL DAMAGES OR INCIDENTAL LOSSES CAUSED BY USE OF THIS PRODUCT.**

The provisions of this warranty are in addition to, and not a modification of, or subtraction from the statutory warranties and other rights and remedies contained in any applicable legislation and to the extent that any such provision purports to disclaim, exclude or limit any such statutory warranties or other rights or remedies, such provisions shall be deemed to be amended to the extent necessary to comply therewith.

**For Warranty Service, please call 1-800-253-2764 in North America.**

A Bonaire® consumer service representative will help determine which is the best procedure in order for your heater to be repaired.

**KEEP THIS NUMBER FOR FUTURE REFERENCE.**



## TROUBLESHOOTING

### If your heater fails to operate:

- ✓ Make sure the electrical outlet or circuit breaker is working.
- ✓ Check for obstructions. If you find an obstruction turn the heater OFF, and follow the Reset Instructions in the manual. Carefully remove the obstruction.
- ✓ The thermostat might be set too low. Raise the thermostat until the heater restarts.

**Please DO NOT attempt to open or repair the heater. Please see the Warranty for Service Instructions.**



 **BIONAIRE®**

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